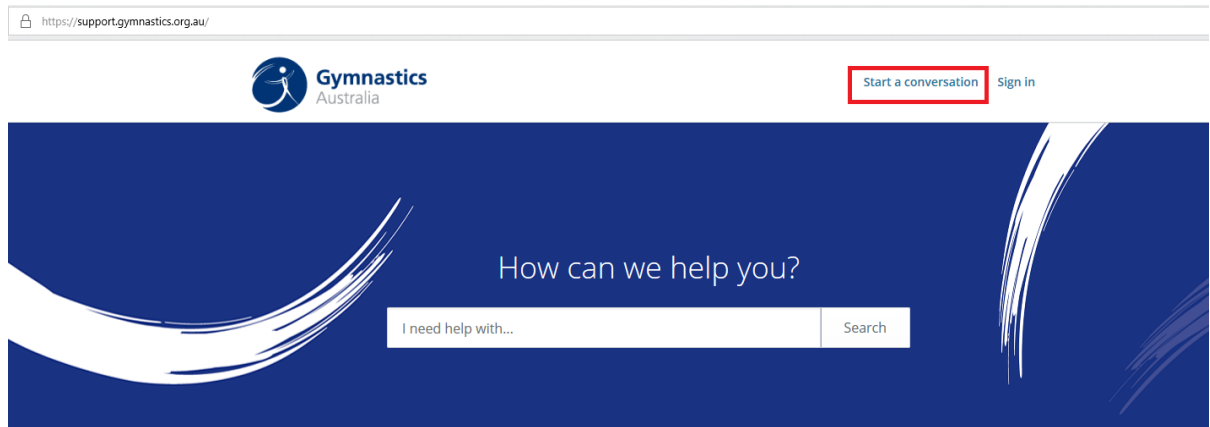


## Logging a Support Request

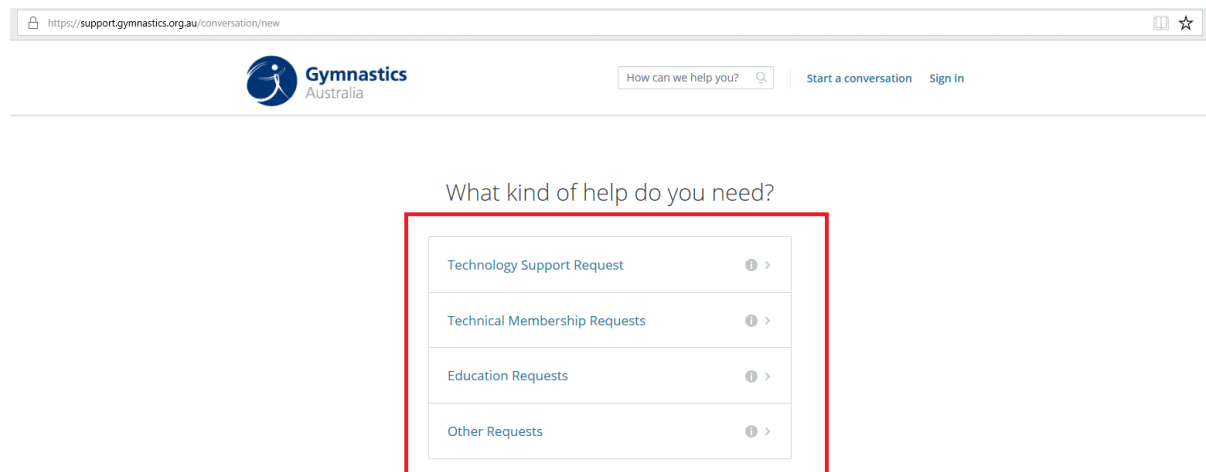
June 2019

### Logging a Support Request via the Web

1. Visit [support.gymnastics.org.au](https://support.gymnastics.org.au)
2. Click on Start a Conversation link located in the top right corner of the screen



3. Choose a category



#### 4. Fill out the details and click Send

https://support.gymnastics.org.au/conversation/new/7

Gymnastics Australia / Start a conversation / Technology Support Request

### Contact us

Subject

Message

Your email address

Your name

Upload files Optional

Choose files or drag and drop files

Priority

Low

Club Name

Please enter the Club/Organisation name which your query relates to here

Contact Phone

Please enter the best phone number to be contacted on during business hours, if required.


Query Type

Please select...

Please indicate the topic your query is related to. If you are not able to find one in the list, select 'Other (not listed)'.  
 I consent for Gymnastics Australia to process my data and agree to the terms of the Privacy Policy

Are you a robot?

I'm not a robot



**Send**

## Logging a Support Request via Email

1. Email [support@gymnastics.org.au](mailto:support@gymnastics.org.au)
2. Please ensure that you include the following details so we can help you faster:
  - a. Your Name
  - b. Phone Number
  - c. State
  - d. Club Name
  - e. Phone number
  - f. Details about your issue or request
  - g. Any relevant screenshots or attachments.
3. You will receive an automated email receipt. A Gymnastics Australia representative will be in contact shortly to advise of the progress of your support request.